

How Does The Worldwide Dental Emergency Scheme Work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme.

The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit.

There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ① The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ① The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ① A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ① A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline. Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details. The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales. Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

Parking Facilities

There are parking facilities located behind the practice which are open 24 hours. There are also spaces available along the front street for short stays.

Disabled access

We have disabled access and facilities available at the practice, including easy access to our reception area, disabled toilets and we also have ground floor surgeries.

Emergencies

If you have a dental emergency then please call – 0191 4200 111

How do I register?

You just need to complete a simple agreement form to become a member. This will require your signature and bank account details. We will then set up a monthly Direct Debit payment. Please speak to any member of the team if you would like more information.

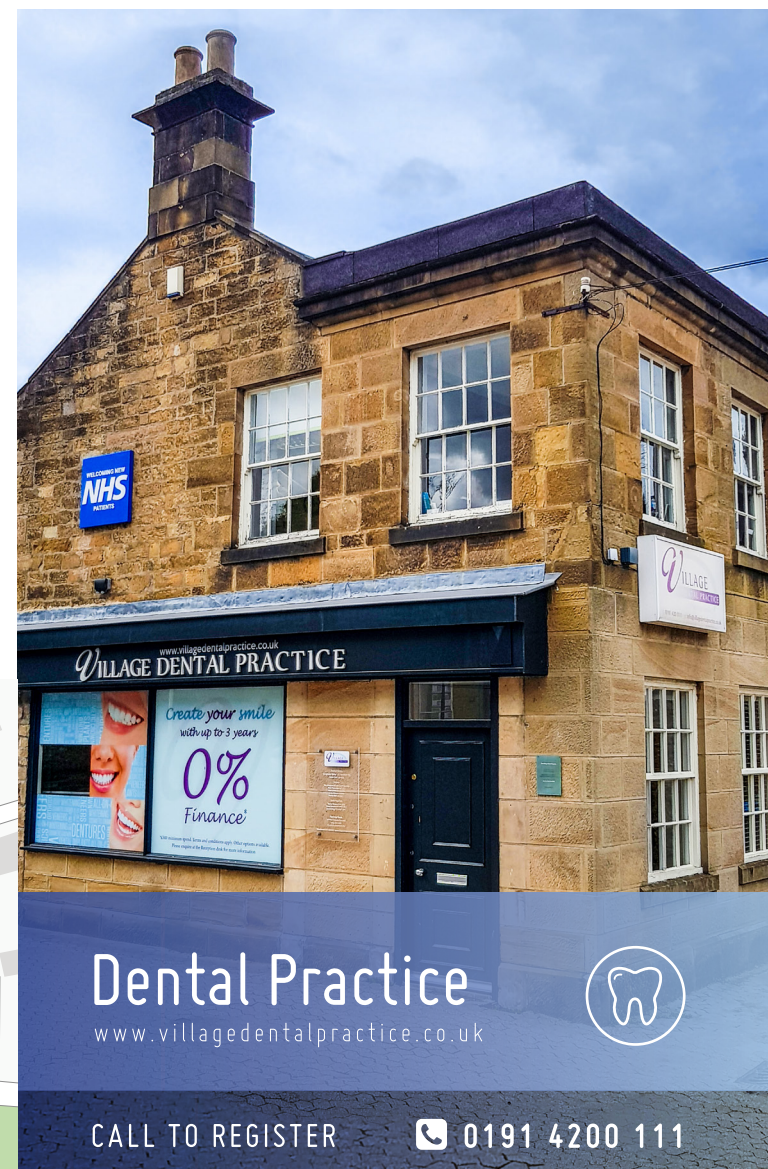
Methods of payment

We accept payment by cash, visa, mastercard and debit card. We also have an interest-free payment option available for larger courses of treatment. Please ask at reception for further details.

How to find us?



44A Front Street
Whickham
Newcastle Upon Tyne
NE16 4DT



Dental Practice

www.villagedentalpractice.co.uk



CALL TO REGISTER

0191 4200 111

info@villagedentalpractice.co.uk



Welcome

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At the Village Dental Practice, we provide high-quality treatment in a friendly environment. We are committed to continuing dental education and keeping abreast of the changes in modern dentistry.

We encourage preventative techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease. We are therefore delighted to offer our Practice Membership – our own private membership scheme, which enables us to provide you with the treatment and support necessary to control dental disease and restore your mouth to full fitness.

Our modern health-promoting approach with continuing care means:



Principle Dentists Akash Ghai and Deepinder Somal

Treatments and services available

We offer a wide range of dental treatments that can help to significantly improve smiles. Our treatment range includes:

- Invisalign®
- Tooth whitening
- Teeth straightening procedures
- Implants – All on 4™ same day teeth
- Veneers
- Facial aesthetics – Botox & dermal fillers
- Dentures
- Root Canal Treatment

For more information about the treatments we offer, please visit our website www.villagedentalpractice.co.uk

Your child's dental care

Children are born free of dental disease, yet by adulthood a significant proportion of the population has active gum disease and most people have experienced some tooth decay or even tooth loss. Our aim is to provide your child with the best dental care available to secure their dental health. We ask patients to bring their children with them from birth so that we can see them regularly to help them grow up free from dental disease.

For more information on the best option for your child's dental care, please ask a member of our team.

Practice Membership

We have introduced our own dental membership arrangement to reward and look after our patients who visit the practice regularly. Just look at what you can gain from becoming a member!

Appointments*

Every six months, our members are entitled to:

- A dental appointment, including an oral health check and check for signs of oral cancer and routine x-rays
- A hygiene appointment to provide a full clean of the teeth and gums and advice on how to keep your mouth healthy.

Discounts**

- 20% discount on any laboratory-based treatments required, i.e. crowns, bridges and dentures (excluding cosmetic procedures)
- 20% discount on any fillings
- 20% discount on many other treatments (extractions, etc.)
- 20% discount on additional hygiene care
- 10% discount on oral hygiene products purchased at the practice
- 10% discount on implants
- 10% discount on cosmetic treatment
- 10% discount on root canal treatment
- 10% discount on Orthodontic Treatment

Worldwide Dental Emergency Assistance Scheme***

Eligibility request treatment following a dental trauma and/or dental emergency or oral cancer.

And there's more...

Please speak to one of our team for further details on the full range of benefits our members are entitled to.

*Subject to receipt of six consecutive monthly payments.

**Discounts only apply to treatments carried out at the practice.

***The Worldwide Dental Emergency Assistance Scheme is a scheme established to offer support and assistance to dental plan patients who request treatment following a dental trauma and/or dental emergency or oral cancer. The Scheme responds to requests for assistance on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, it has no obligation to provide any benefit unless it first decides (in its sole and absolute discretion) that it should provide a benefit. There are some circumstances in which the Scheme is not designed to help and these are explained in more detail in the Scheme Handbook. Each request will be looked at individually to assess the request for benefit. Certain restrictions and limitations may apply in the event that the request is accepted and it is possible that the Scheme will decide to provide no benefit.